

Further information

This service can accept professional referrals only. Adults and couples in need of housing support can contact SIFA's Adult Support Hub at:

48-52 Allcock Street, Birmingham B9 4DY
T: 0121 766 1700

Opening hours

We're available Monday to Friday 9am – 5pm

Contact us

Cranstoun Lead Worker Services
Ashted Lock
Dartmouth Middleway
Birmingham B7 4AZ

T: 0121 633 1750

E: birminghamadmin@cranstoun.org.uk



www.cranstoun.org

CRANSTOUN
Empowering People, Empowering Change

**World-class leaders in
rebuilding lives.**

**To find out more about Cranstoun,
Birmingham Housing Support
services, scan this QR Code.**



Central office
Thames Mews
Portsmouth Road
Esher
Surrey KT10 9AD

T: 020 8335 1830
E: info@cranstoun.org.uk
www.cranstoun.org

Registered Charity No: 1061582
Registered Company No: 3306337

CRANSTOUN
Empowering People, Empowering Change

**Everyone
deserves a
place to
call home**

**We provide Housing
Support Lead Worker
Services for
adults & couples
in Birmingham.**



Everyone deserves help at their time of need

Who we are

Cranstoun offers a wide range of services across England, including community-based substance misuse services, housing support, specialist services for young people and families and carers, and domestic abuse services.

Birmingham Housing Support

Our Housing Support Lead Worker Services provide housing-related support for single adults and couples in childless households in Birmingham. We support people to prevent the loss of their accommodation if it is at risk, or to help them find/settle into suitable alternative accommodation.

We also work alongside key partners to help address other social related issues, such as benefit/welfare reform processes, helping to maximise people's incomes, signposting to relevant primary and secondary health care services and more.

How we can help

Our support is free, confidential and 100% community based. Our lead workers bring their services to wherever they are needed, and to where our service users feel most comfortable. We holistically assess people's needs, help manage risks posed to people and their loved ones, and co-create a plan of support with them and their support network, delivered for up to 12 months.

Our interventions are practical and personalised, with progress towards achieving each goal set monitored and reviewed throughout the support journey.

Eligibility criteria

Our Lead Worker Service supports:

- Birmingham residents aged 25 years and over, either a single adult or a childless couple
- Living in precarious housing but not statutorily homeless as defined by the Homeless Reduction Act
- Have a local connection to Birmingham as defined by the Housing Act 1996



Partners

- Birmingham City Council, including their Housing Options/Homeless prevention services
- Key statutory providers such as primary and secondary health services, Birmingham CMHTs and substance misuse services
- BCC child and adult safeguarding teams
- SIFA Adults Support Hub (ASH)
- Commissioned supported accommodation providers including Trident Reach, Salvation Army and Sanctuary Housing
- Other supported and emergency accommodation providers
- RSLs and HMO providers
- Trident Reach's Street Outreach Services
- No Wrong Door network providers

Our partners are committed to working proactively to reduce barriers to service access and will work flexibly, employing different engagement approaches.