Contact us

Cranstoun, Worcestershire works to support those over 18 that are struggling with their alcohol or drug intake. We inspire and empower people to live healthier and safer lives.

Cranstoun Worcestershire operates the adult alcohol & drug support service across Worcestershire.

With our central hub in Worcester, we deliver interventions across all six districts, via our shared care scheme and community outreach locations.

Please contact our main Worcester hub to refer into our service and we will identify the closest location to you for help and support.

Worcester hub

T: 0300 303 8200
E: worcs@cranstoun.org.uk

Castle House, 14 Castle Street, Worcester
Worcestershire, WR1 3AD

Opening hours

We're open Monday to Friday 9am – 5pm.

We also deliver young people and family support services, so contact us to find out more.

www.cranstoun.org

CRANSTOUN
Empowering People, Empowering Change

To be a world-class leader in rebuilding lives.

To find out more about Cranstoun Worcestershire, scan this QR Code.

Central office
Thames Mews
Portsmouth Road
Esher
Surrey
KT10 9AD
T: 020 8335 1830
E: info@cranstoun.org.uk
www.cranstoun.org

Registered Charity No: 1061582
Registered Company No: 3306337

CRANSTOUN
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Everyone deserves help at their time of need

You don't have to cope alone.

Everyone deserves help at their time of need

Alcohol and drug use can greatly impact individuals, families and communities.

We understand that every person and their relationship with alcohol and drugs is different, and each person affected needs a different level of care.

We're determined to create an environment that reduces harm, that aids recovery without judgement and truly empowers the individual to create positive change in their lives and the lives of those they care about.

Cranstoun understands that taking this first step to seek help, advice or support can often be the most difficult one. We're here to welcome every person into our service with warmth, understanding and compassion.

How we help

Cranstoun Worcestershire provides free and confidential alcohol and drug support to adults in Worcestershire.

Whether you need advice for yourself or someone you care about, we are here to help.

What we offer

The support Cranstoun provides is person-centred:

- Information, advice & assessments
- One-to-one & group sessions
- A range of treatment options
- Drug & alcohol detoxification
- Harm reduction advice
- Prescribing services & shared care
- Needle exchange
- Family & carer support service
- Peer to peer support
- Access to mutual aid
- Health MOTs
- Help during pregnancy
- Advice and referral for additional services e.g. housing, finances, education, training & employment
- A young people service, Here4YOUth

Confidentiality

Cranstoun Worcestershire respects your right to privacy. We will explain to you how we keep things confidential.

Equal opportunities

The Cranstoun Worcestershire service is for adults over the age of 18. We do not discriminate against anyone and we promote equality and diversity in all our work.

Service user involvement

Our service users work with us to shape and develop Cranstoun Worcestershire. There are lots of ways to get involved, just ask!

Volunteers

Cranstoun Worcestershire has a number of volunteer roles, which can be flexible to suit you. If you would like to get involved, please ask your worker.